Playing Closed Captions
in Video Downloaded from UnitedStreaming

Step 1 – Download both the video and the captions

- ➢ Locate the desired video at UnitedStreaming
- ➢ From the video play screen, click the link "Show Media Controls" in the upper right-hand corner of your window
- ➢ Check the box that appears labeled "Enable Closed Captioning"
- ➢ Download the video by right-clicking the 🄳 button next to the desired video clip (note the file name that you give this file)
- ➢ Download the captions by right-clicking the CC icon next to the desired video clip into the **same folder** that you saved the video file (the **file name must the same** as the video file you downloaded in the previous step – only the extension is different).
- ➢ You should now have 2 files downloaded into the same folder with the same file name and different file extensions (yourfile.asx and yourfile.smi)

Step 2 – Play the video in Windows Media Player

- ➢ Open Windows Media Player
- ➢ Choose Play > Captions and Subtitles > On if available
- ➢ Choose File > Open and navigate to the saved video file
- ➢ Play the video. The captions should appear below the playing video.

What to do if the captions don't play after all this...

- ➢ Be sure your Windows Media Player is up to date – with WMP open, choose Help > Check for Player Updates. If updates are available they will install automatically.
- ➢ In Windows Media Player choose Play > Captions and Subtitles > Defaults ... > Captions and Subtitles > Closed Captions
- ➢ In Windows Media Player choose Tools > Options > under the Security tab click "Show Local Captions When Present"
- ➢ From your desktop open My Computer and choose Tools > Folder Options ... > File Types > scroll down to SMI. If the details show that it opens with anything other than Windows Media Player, click Change and scroll to select Windows Media Player
- ➢ With all of that checked try again and captions should play properly.

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